

About 50 North

For more than five decades 50 North has helped older adults and their families in Hancock County navigate some of life's biggest transitions.

50 North's mission is to enrich lives and support independence of people 50 and older in Hancock County. We offer solutions in these key areas: ACTIVITIES, CHORES, NUTRITION, OUTREACH AND WELLNESS.

We are seeking a dynamic and experienced Case Manager to join our Outreach Services Department.

What you will be doing:

You will be responsible to identify, evaluate seniors' needs, and make quick and immediate judgement to determine and implement services to maintain or improve members quality of life.

- Exercising independent judgment on matters of significance to 50 North such as program evaluation, expansion, training, and conflict management.
- Assist the Director in creation, evaluation, and outcome processes for 50 North Outreach programs, preparing outcome reports with recommendations for modifications and changes.
- Coordinate designated agency programs with changes, modifications and alterations as needed to conform such programs to meet the needs of the member.
- Conduct member assessments in home or at 50 North including wellbeing, safety needs, limitations, and desires.
- Advocate and coordinate on behalf of members to access necessary services.
- Make judgments and decisions independently and with others regarding changes, modifications and/or alterations of the Outreach programs and processes.
- Assist member when in a crisis situation.
- Provide advocacy, linkage and collaboration with community resources based on client needs by problem solving and creating solutions.
- Provide care coordination for contracted Senior Living Community.
- Build rapport with seniors and families.
- Collaborate with community resources based on senior needs.
- Attend community meetings advocating on senior needs.
- Keeps records and documentation in accordance with the agency's expectations, as well as the National Association of Social Workers.
- Mandated reporter of senior abuse, neglect, and exploitation. Make reports to appropriate agencies as needed.
- Coordinate services across 50 North departments, especially Chore and Nutrition Departments.
- Complete Ohio Senior Health Insurance Information Program, (OSHIIP) training through the State Department of Insurance and yearly updates. Complete required documentation.
- Provide presentations to educate agencies and the community on 50 North opportunities

What you need:

- Bachelor's degree in Human Services field; licensure through the Ohio Counselor, Social Worker, Marriage, and Family Therapist Board required.
- 2 plus years' experience working with older adults or geriatrics preferred.
- Strong communication, organizational and supervisory skills.
- Knowledge of senior health and wellness issues and community resources.
- Proficiency in computer applications (Excel, Word).
- CPR, AED, and first aid certified or ability to obtain.
- Valid driver's license.
- Excellent verbal and written communication.
- Ability to relate well to older adults and work effectively in a team.
- Creative problem-solving and conflict management.
- Ability to work flexible hours, including weekends as needed.
- Multilingual in Spanish and/or other languages preferred.
- Experience working with individuals from diverse cultural backgrounds preferred.

If you are passionate about making a difference in the lives of older adults and possess the skills and experience we are looking for, we encourage you to apply for the Case Manager position at 50 North.

Sponsorship is not available for this position

50 North is an Equal Opportunity Employer. All persons shall have the opportunity to be considered for employment without regard to their actual or perceived gender, race, color, national origin, religion, age and military or veteran status, or any other characteristic protected by applicable federal, state or local laws and ordinances.

Job Benefits

Medical, dental and vision eligible after 30 days

8 paid holidays plus 3 floating holidays

Paid sick and vacation time

IRA match up to 3%

Exempt status reporting to the Director of Outreach

Salary \$45,000-\$58,000, salary is based on experience and qualifications.

www.50North.org